



Job Description for **Installer**

POSITION SUMMARY

The Installer assists the crew lead or foreman with the installation of Polylevel and other products that Defender Concrete Solutions offers on job locations to completion, ensuring quality, safety, and efficiency. This position is non-exempt under the FLSA and reports to the crew lead/foreman.

ESSENTIAL JOB FUNCTIONS

- **Lead, Manage, Accountability (LMA)**
 - Communicates with their team before, during, and after each job.
 - Trains on installation methods, tools, equipment, and materials.
 - Ensures the safety of themselves and their team at all times.
 - Motivates, encourages, and recognizes their team.

- **Installations**
 - Reviews job specifications with team before leaving the office, ensuring everything needed for the job is on the truck.
 - Performs high quality installations, moving job progress to an on-time completion.
 - Troubleshoots issues as needed and innovates processes on the spot as needed.
 - Ensures work trailer is organized and clean after each job.
 - Assists or cleans all equipment to company standards.

- **Remarkable Customer Experience**
 - Ensures the customer is aware of and happy with any change to the job before making the change.
 - Ensures the customer is happy with the finished job.
 - Leaves the customer's home clean and proactively take measures to leave it in better condition than found.
 - Provides customers with a remarkable experience.

- **Purpose, Mission, Values**
 - Lives out the company's purpose, mission, and values.

POSITION REQUIREMENTS

- Knowledge of construction or related trades preferred
- Ability and skill in operating equipment and/or power tools preferred.

- Ability to operate a phone/apps/tablet.
- Ability to detect/recognize information in written materials or on a screen up to 75% of the time.
- Ability to understand, speak, read, and write in English; ability to speak Spanish is a plus.
- High school diploma or GED preferred and 1+ years of experience in the construction trades OR a combination of education and experience that illustrates a proven track record in this field.
- Ability to lift or move up to 100 lb. occasionally, and/or up to 50 lb. of force frequently, and/or up to 20 lb. of force constantly to move objects.
- Ability to stay upright/stand up to 100% of the time.
- Ability to move about and move to/from and work from the floor level or in crawl spaces.
- A valid driver's license.

The statements herein are intended to describe the general nature and level of work being performed by employees assigned to this position. Such statements are not intended to be construed as an exhaustive list of all responsibilities, duties, and skills required of this position. All employees are requested to follow any other job-related instructions and to perform any other job-related duties as requested by their supervisor. Employees may also be required to work in excess of normal working hours as workloads and seasonal activities necessitate. Regular, reliable attendance is considered an essential job function. This document is subject to change at any time without notice.

I have reviewed, understand, and agree to this job description. I am able to perform the essential job functions outlined in this job description. I understand that if I have any questions about job duties not specified in this job description, I will immediately discuss them with my manager. I have discussed any questions I had about this job description prior to signing it below.

Printed Name

Signature

Date